



Principal Based Excellence

One Way The Right Way

Thank you for choosing to abide by the following our code of conduct - Truth in Services

1. Members shall comply with all federal and state laws regulating their industry.
2. A written agreement is entered with a consumer.
3. Communications with clients and the public shall be honest and truthful.
4. Members shall work with Pbex.us to maintain transparency and trust with the public.
5. Agreements and services shall be conducted in good faith.
6. Members shall advocate solely for the consumer and shall not accept compensation, fair share, contributions or donations from 3rd parties.
7. Fees charged for services shall be fair and reasonable.
8. Representations regarding the services and potential outcomes of the service shall be fair and accurate.
9. Estimates used in setting up a program for clients such as the total cost and program length shall be based on historical and substantiated data.
10. Members shall clearly and conspicuously disclose both the risks as well as the benefits of produces and or services to individuals enrolling in programs.
11. Members shall clearly and conspicuously explain what fees are charged for services, how they are charged and when such fees are earned.
12. Members shall protect the privacy of personal information of clients and prospective clients.
13. In addition to the above, Pbex.us members shall abide by the more detailed Pbex.us Standards in their operations and dealings. On behalf of the below listed Pbex.us member, I affirm that we commit to the above Code of Conduct for the member's actions and conduct in the operation of our company.
14. I understand that a violation of the code of conduct is grounds for suspension or expulsion from the Pbex.us

By: _____ Name: _____

Date: / / Member Company Name: _____